



PRODUCT PRIVACY STATEMENT

This privacy statement provides information about the personal information London Health Sciences Centre (LHSC) and St. Joseph's Health Care, London (St. Joseph's) collects, and the ways in which WebEx uses that personal information.

What information we collect:

LHSC and St. Joseph's may collect and use the following kinds of personal information:

- Information that you provide for the purpose of registering for a WebEx meeting (including first/last name, email, IP address, calling party number);
- Time that you joined and exited the meeting;
- Actions performed in the meeting;
- If the meeting is recorded by the host, audio/video/web content is also collected.

What we do with that information:

LHSC and St. Joseph's may use your personal information to:

- Manage your access to use WebEx services;
- Provide user reports summarizing meeting details;
- Complete non-identifying statistical analysis of system usage;
- Provide system support and troubleshooting.

Where LHSC and St. Joseph's discloses your personal information to its Agents or Users for these purposes, the Agent or User in question will be obligated to use that personal information in accordance with the terms of this privacy statement.

In addition to the disclosures reasonably necessary for the purposes identified above, LHSC and St. Joseph's may disclose your personal information to the extent that it is required to do so by law, in connection with any legal proceedings or prospective legal proceedings, and in order to establish, exercise or defend its legal rights.

Sharing your personal information:

LHSC and St. Joseph's respects our Users' privacy and therefore we do not sell, rent or in any other way share your personal or company-specific information with unaffiliated outside parties. The information provided to us may be shared with various departments across our organization as required for communication or compliance management purposes; or with designated persons as required to comply with a court order.

Securing your data:

LHSC and St. Joseph's will take reasonable technical and organizational precautions to prevent the loss, misuse or alteration of your personal information. LHSC and St. Joseph's will store all the personal information you provide in a secure environment.

Updating this statement:

LHSC and St. Joseph's may update this privacy policy by posting a new version on this website. You should check this page occasionally to ensure you are familiar with any changes.

Contact:

If you have any questions about this privacy policy or LHSC and St. Joseph's treatment of your personal information, please write:

- By email to privacy@lhsc.on.ca and/or privacy@sjhc.london.on.ca or
- By post to:

London Health Sciences Centre

800 Commissioners Rd. E
P.O. Box 5010 STN B
London, ON N6A 5W9

Privacy at LHSC: http://www.lhsc.on.ca/About_Us/Privacy/

St. Joseph's Health Care London

268 Grosvenor Street
London, ON N6A 4V2

Privacy at St. Joseph's: <https://www.sjhc.london.on.ca/your-visit/privacy-information-patients-families-and-visitors/privacy-office-contact-information>